

Agencies for Filing Student Complaints by State

Alabama

Alabama Commission on Higher Education
P. O. Box 302000
Montgomery, AL 36130-2000
Telephone: (334) 242-1998
Fax: (334) 242-0268
[Alabama Complaints](#)

Alaska

Alaska Commission on Post-secondary Education
PO Box 110505
Juneau, AK 99811-0505
Telephone: (907) 465-2962
Fax: (907) 465-5316
[Alaska Complaints](#)

Arizona

Arizona State Board for Private Postsecondary Education
1400 W. Washington Street, Room 260
Phoenix, AZ 85007
Telephone: (602) 542-5709
Fax: (602)542-1253
[Arizona Complaints](#)

Arkansas

Arkansas Higher Education Coordinating Board
Arkansas Department of Higher Education
114 East Capitol Avenue
Little Rock, AR 72201
Telephone: (501) 371-2000
Email: ADHE_Info@adhe.edu
[Arkansas Complaints](#) (See Appendix J)

California

California Bureau of Private Postsecondary Education
P.O. Box 980818
W. Sacramento, CA 95798-0818
Telephone: (916) 431-6959
Fax: (916) 263-1895
[California Complaints](#)

Maryland

Consumer Protection Division
Office of the Attorney General
200 Saint Paul Place
Baltimore, MD 21202
Telephone: (410) 260-4500
Fax: (800) 974-0203

[Maryland Complaints](#)

Massachusetts

Massachusetts Department of Higher Education
One Ashburton Place, Room 1401
Boston, MA 02108
Telephone: (617) 994-6950
Fax: (617) 727-0955

[Massachusetts Complaints](#)

Michigan

State of Michigan
Department of Licensing and Regulatory Affairs
Corporations, Securities & Commercial Licensing Bureau Administrative Services Section-Complaint
Intake
P.O. Box 30018
Lansing, MI 48909
Telephone: (517) 373-1820
Fax: (517) 373-2129

[Michigan Complaints](#)

Minnesota

Institutional Registration & Licensing
Minnesota Office of Higher Education
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108-5227
Telephone: (651) 642-0567
Fax: (651) 642-0675

[Minnesota Complaints](#)

Mississippi

Mississippi Commission on College Accreditation
Student Complaints
3825 Ridgewood Road
Jackson, MS 39211-6453
Telephone: (601) 432-6372
Fax: (601) 432-6225

[Mississippi Complaints](#)

Updated 4/14/2023

Missouri

Missouri Department of Higher Education
205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
Telephone: (573) 526-1577
[Missouri Complaints](#) (See Complaint Resolution Policy PDF)

Montana

Montana Board of Regents
Office of Commissioner of Higher Education
Montana University System
2500 Broadway Street
PO Box 203201
Helena, MT 59620-3201
Telephone: (406) 444-6570
[Montana Complaints](#)

Nebraska

Nebraska's Coordinating Commission for Postsecondary Education
ATTN: Complaints
P.O. Box 95005
Lincoln, NE 68509-5005
Telephone: (402) 471-2847
Fax: (402) 471-2886
[Nebraska Complaints](#)

Nevada

Vice Chancellor for Academic and Student Affairs
SARA Portal Agency
Nevada System of Higher Education
2601 Enterprise Road
Reno, NV 89512
Telephone: (702) 486-7330
Fax: (702) 486-7340
[Nevada Complaints](#)

New Hampshire

New Hampshire Department of Education
101 Pleasant ST
Concord, NH 03301-3494
Telephone: (603) 271-3494
[New Hampshire Complaints](#)

New Jersey

Secretary of Higher Education
New Jersey Higher Education
PO Box 542
Trenton, NJ 08625-0542
Telephone: (609) 588-3226
Email: nj_che@che.state.nj.us
[New Jersey Complaints](#)

New Mexico

New Mexico Higher Education Department
2048 Galisteo Street
Santa Fe, NM 87505-2100
Telephone: (505) 476-8400
Fax: (505) 476-8453
[New Mexico Complaints](#)

New York

New York State Education Department, Office of Higher Education
New York Office of College and University Evaluation
EBA Room 960
Albany, NY 12234
Telephone: (518) 474-2593
Fax: (518) 486-2779
[New York Complaints](#)

North Carolina

North Carolina Post-Secondary Education Complaints
c/o Student Complaints
University of North Carolina System Office
223 S. West Street, Suite 1800
Raleigh NC 27603
Phone: (919) 962-4550
[North Carolina Complaints](#)

North Dakota

Vice Chancellor of Academic and Student Affairs
North Dakota University System
600 East Boulevard Ave
Bismarck, ND 58505-0230
Telephone: (701) 328-3180
Fax: (701) 328-1255
[North Dakota Complaints](#)

Ohio

Ohio Department of Higher Education
25 South Front Street
Columbus, OH 43215
Telephone: (614) 466-2752
Fax: (614) 466-2219

[Ohio Complaints](#)

Oklahoma

Oklahoma State Regents for Higher Education
655 Research Parkway, Suite 200
Oklahoma City, OK 73104
Telephone: (405) 225-9100
Email: communicationsdepartment@osrhe.edu

[Oklahoma Complaints](#)

Oregon

Higher Education Coordinating Commission
ATTN: Complaints-SARA
775 Court Street NE
Salem OR 97301
Telephone: (503) 947-5600
Fax: (503) 378-5156

[Oregon Complaints](#)

Pennsylvania

Pennsylvania Department of Education
333 Market Street
Harrisburg, PA 17126
Telephone: (717) 783-6137
Fax: (717) 783-6139

[Pennsylvania Complaints](#)

Puerto Rico

Puerto Rico Council on Education (Consejo de Educación de Puerto Rico)
PO Box 19900
San Juan, PR 00910-1900
Telephone: (787) 641-7100
Fax: (787) 641-2573

[Puerto Rico Complaints](#)

Utah

Utah System of Higher Education
Board of Regents Building
The Gateway
60 South 400 West
Salt Lake City, Utah 84101
Telephone: (801) 530-6601
Fax: (801) 530-6001
[Utah Complaints](#)

Vermont

Postsecondary Approvals
Vermont Agency of Education
219 North Main Street, Suite 402
Barre, VT 05641
Telephone: (802) 828-3135
Email: DOE-EdInfo@state.vt.us
[Vermont Complaints](#)

Virginia

State Council of Higher Education for Virginia
James Monroe Building
101 N. 14th Street, 10th FL
Richmond, VA 23219
Telephone: (804) 371-2285
Fax: (804) 225-2604
[Virginia Complaints](#)

Washington

Washington Student Achievement Council
917 Lakeridge Way SW
Olympia, WA 98502
Telephone: (360) 753-7869
Email: DAinfo@hecb.wa.gov
[Washington Complaints](#)

West Virginia

West Virginia Higher Education Policy Commission
1018 Kanawha Boulevard, East, Suite 700
Charleston WV 25301
Telephone: (304) 558-4016
[West Virginia Complaints](#)

Wisconsin

University of Wisconsin System
Academic Programs and Educational Innovation
1612 Van Hise Hall 1220 Linden Dr.
Madison, WI 53706
Telephone: (608) 266-1996
Fax: (608) 264-8477

[Wisconsin Complaints](#)

Wyoming

Wyoming Community College Commission
2300 Capital Ave., 5th Floor, Suite B
Cheyenne, WY 82002
Telephone: (307) 777-5712

[Wyoming Complaints](#)

NOTE: A resource used to gather much of this information is WCET's Student Complaint Information by State and Agency, October 2020, available at <https://wcetsan.wiche.edu/resources/student-complaint-information-state-and-agency>