

Initial email sent to students April 2020

PITT COMMUNITY COLLEGE

FINANCIAL AID OFFICE

STUDENT ID: xxxx

Dear xxxx,

Pitt Community College has received Emergency Funding through the CARES Act. Our office has determined you may be eligible for assistance.

To apply for this assistance please complete the "Emergency Financial Aid" application which can be found on your student portal under student forms. <https://myportal.pittcc.edu/studentresources/StudentForms/Pages>

Please contact our office with any questions.

Thank you!

In Process email sent to students following application

## Emergency Aid Application Acknowledgement

Inbox



Reminder emails sent to students who did not apply within one week of deadline

**Last Chance- Financial Aid Emergency Funding  
Application ends Sunday!**

12:58 PM (0  
minutes ago)

Inbox



**PCCFA@email.pittcc.edu**

Email sent to all students May 2020

**PCCFA@email.pittcc.edu**

to me

PITT COMMUNITY COLLEGE

FINANCIAL AID OFFICE

STUDENT ID: xxxxx

Dear xxxx,

Thank you for filing your application for Emergency Student Aid. We know these are difficult times and many of us are in the same situation. Your application is currently being processed. You will receive an email after the application deadline of 5/15, on how the funds will be paid and when to expect them. Any checks will be sent to your address on file with the Registrar. Email [registrar@email.pittcc.edu](mailto:registrar@email.pittcc.edu) if you wish to change your address. In the meantime, we wanted to provide you some additional resources that may be able to assist you:

Medical care, food, job training and more <https://www.auntbertha.com> This website is set up by zip code. Submit an online form with the need that you have, and you are provided a list of agencies and churches in your area that provide assistance.

Local Food Bank- <https://foodbankcenc.org/about-us/locations-contact-info/greenville/>

NCWorks - <https://www.ncworks.gov/vosnet/Default.aspx> Job Opportunities in our area and many job related resources.

The PCC Counseling Department is available through virtual appointments. Please contact [Osutton@email.pittcc.edu](mailto:Osutton@email.pittcc.edu) or [Mwaller@email.pittcc.edu](mailto:Mwaller@email.pittcc.edu) to schedule an appointment.

The PCC TASC Center is available for tutoring sessions. Tutoring Appointments. TASC will not be able to offer walk-in tutoring at this time. Students may sign up via the online tutoring request form via this link: <https://forms.gle/NKo9UHUSgEiitc3P7>. Please complete this form to schedule an appointment to meet with a tutor online. Once this form is received, TASC will contact the student with the day and time of their appointment, as well as directions for accessing their online tutoring session.

Thank you!

Approval Email sent following successful submission and review of application for Fall 2020

## Emergency Funds Approved

Inbox



**PCCFA@email.pittcc.edu**

12:57 PM (0  
minutes ago)

to me

PITT COMMUNITY COLLEGE

FINANCIAL AID OFFICE

Dear xxxx,

We are pleased to let you know that you have been approved to receive the CARES Act Emergency Financial Aid. The amount is \$xxxx and will be mailed on 10/23/2020.

We hope that these funds are able to help you move forward with your studies as we navigate this difficult time.

Thank you!

Denial



**PCCFA@email.pittcc.edu**

12:59 PM (0  
minutes ago)

Email sent to students who did not qualify Fall 2020

PITT COMMUNITY COLLEGE

FINANCIAL AID OFFICE

Dear xxxx,

We regret to inform you that we have received your Emergency Financial Aid application but determined that you were not eligible. This is due to a balance on your account or that you stopped attendance in the Spring 2020 term.

Good luck,

PCC Financial Aid

Emergency Check Being Held, blank address

## Action Required- Emergency Funds Check being held

Inbox



**PCCFA@email.pittcc.edu**

1:00 PM (0  
minutes ago)

to me

PITT COMMUNITY COLLEGE

FINANCIAL AID OFFICE

Dear xxxx,

You have submitted an application for Emergency Funding, but your application was blank. Please reply back to this email stating an expense that you incurred during COVID19. Once we receive your response, a check in the amount of \$xxxx will be mailed out.

Eligible expenses include:

\*food \*housing \*course materials \*technology \*health care \*child-care expenses

Please reply to this email as soon as possible.

Thank you!