Message from the Dean

On behalf of the Pitt Community College Business Division and its faculty and staff, I would like to personally welcome you to our division. The employees of the Business Division bring real-world expertise into the classroom and look forward to assisting you as you pursue your selected program of study.

The programs offered by the Business Division are intended to prepare students for employment in several different industries including administrative and healthcare office technologies, business, entrepreneurship, marketing, and computer technologies. Our programs emphasize a strong work ethic, innovative thinking, and a global mindset as well as the technical skills needed to excel in today’s business environment.

The Business Division is excited for you to attend Pitt Community College. We will support and encourage you during your time with us. We will also do our best to prepare you for today’s fast-paced business world.

Sincerely,
Katherine Clyde, Dean
Business Division

Business Division Programs

**Administrative and Healthcare Technologies Department**
- Healthcare Management Technology: General
- Healthcare Management Technology: Entrepreneurship
- Healthcare Management Technology: Long-Term Care
- Medical Office Administration: General
- Medical Office Administration: Medical Auditor
- Medical Office Administration: Medical Billing and Coding
- Medical Office Administration: Patient Services Representative
- Office Administration: General
- Office Administration: Office Finance
- Office Administration: Legal Office

**Business Administration Department**
- Accounting and Finance: Accounting
- Accounting and Finance: Financial Services
- Business Administration: General Business Administration
- Business Administration: Human Resources Management

**Computer Technologies Department**
- IT: Computer Programming and Development
- IT: Network Management
- IT: Cyber Security
- IT: Technical Support
- IT: Web Administration and Design
- Simulation and Game Development

**Entrepreneurship, Marketing, and Economics Department**
- Entrepreneurship
- Business Administration: Marketing

**Small Business Center**
- Free Weekly Seminars
- Free Confidential Consulting
- Resource Center

**Workforce Licensure**
- Barber
- Cosmetology
- DMW Dealer Pre-Licensing
- Insurance Agent Pre-Licensing
- Notary
- Real Estate

Contact Information

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[www.pittcc.edu](http://www.pittcc.edu)

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Administrative and Healthcare Technologies (AHT) Department

The AHT department’s goal is to prepare students for the demands of a computerized office in a general, medical, legal, financial, and dental setting. Some topics include medical, legal, and dental terminology, office software applications, medical coding and billing, medical auditing, long-term care administration, entrepreneurship, office and medical legal issues, professional development, and many more.

Possible jobs include:
- Administrative Assistant in general, finance, legal, medical, or dental office
- Appointment Scheduler
- Medical Auditor
- Medical Coding Specialist
- Patient Access Representative
- Patient Support Specialist
- Customer Service Receptionist
- Office Manager

Business Administration (BA) Department

The BA department’s goal is to provide students with a foundation in overall general business functions and processes including specialty areas of accounting and human resources management.

Some topics in this area include management principles, critical thinking skills, economics, decision-making techniques, computer applications, legal aspects of business and much more.

Possible jobs include:
- Financial Service Technician
- Accounting Technician
- HR Generalist/Specialist
- Benefit Administrator
- Business Manager

Entrepreneurship, Marketing, and Economics (EME) Department

The EME department’s goal is to provide students with the training and skill set to succeed in a dynamic market by promoting an entrepreneurial way of thinking that values opportunity, creativity, and agility.

Some topics in this area include methods of funding a start-up business plan development, skills needed for being innovative, creative, and thinking outside of the box, principles of supply and demand, implementation of advertising plans, social media marketing and much more.

Possible jobs include:
- Self-employed Business Owner
- Advertising
- Entry-level Management
- Business Consultant
- Marketing Management

Computer Technologies (CT) Department

The CT department's goal is to prepare graduates for employment in the technology sector as designers, testers, support technicians, system administrators, developers, or programmers who use computer software and/or hardware to design, process, implement and manage information systems.

Some topics in this area include technical issues related to information support and services, interactive media, network systems, programming and software development, information security, and other emerging technologies based on the selected area of study.

Possible jobs include:
- Network Administrator
- Web Developer
- Systems Security Analyst
- Help Desk Technician
- Computer Programmer/Analyst
- Game Programmer/Level Designer

Small Business Center (SBC)

The Small Business Center’s goal is to help local business owners and future business owners. It specializes in assisting startups, early stage, and troubled businesses. It can help guide businesses through the processes and steps that will help make them successful. The SBC is committed to helping prospective and existing small business owners in our community succeed, leading to job creation and retention in Pitt County.

The Small Business Center offers:
- A variety of seminars each year on various business topics including: Financing, Management, Marketing, and Accounting/Record Keeping.
- Free confidential one-on-one consulting services to assist in the daily operation of businesses. Our experienced business counselor can help with business plans, marketing plans, loan packages, market and industry research, strategic planning, and financials.
- A Business Resource Center that is open to the public. It is designed for use to prepare business/marketing plans, conduct market/industry research, and learn new tools to help run businesses more efficiently.

Workforce Licensure Department

The Workforce Licensure Department’s goal is to provide students with the knowledge and skill set required to obtain a certificate or license in North Carolina in the areas of barbering, cosmetology, DMV dealer, insurance, notary, and real estate. In addition to pre-licensing classes, the department also offers required post licensing and continuing education classes for license renewal.

Workforce Licensure programs are short-term training programs and are designed to be completed in less than a year’s time. Students who successfully complete these programs have satisfied the education requirements mandated by the respective regulatory agency and continue with the next step for license examinations. Programs range in hours from 6-hour courses to 1528-hour programs.