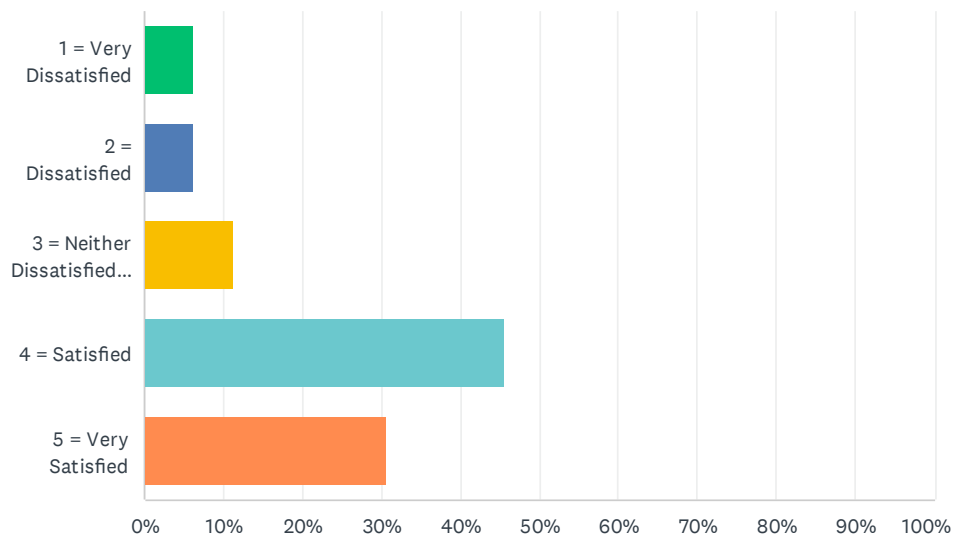


## Quality Enhancement Plan (QEP) Student Survey - Fall 2021 Results

### 1. Overall, how satisfied are you with the online learning education provided to you at Pitt Community College (PCC)?

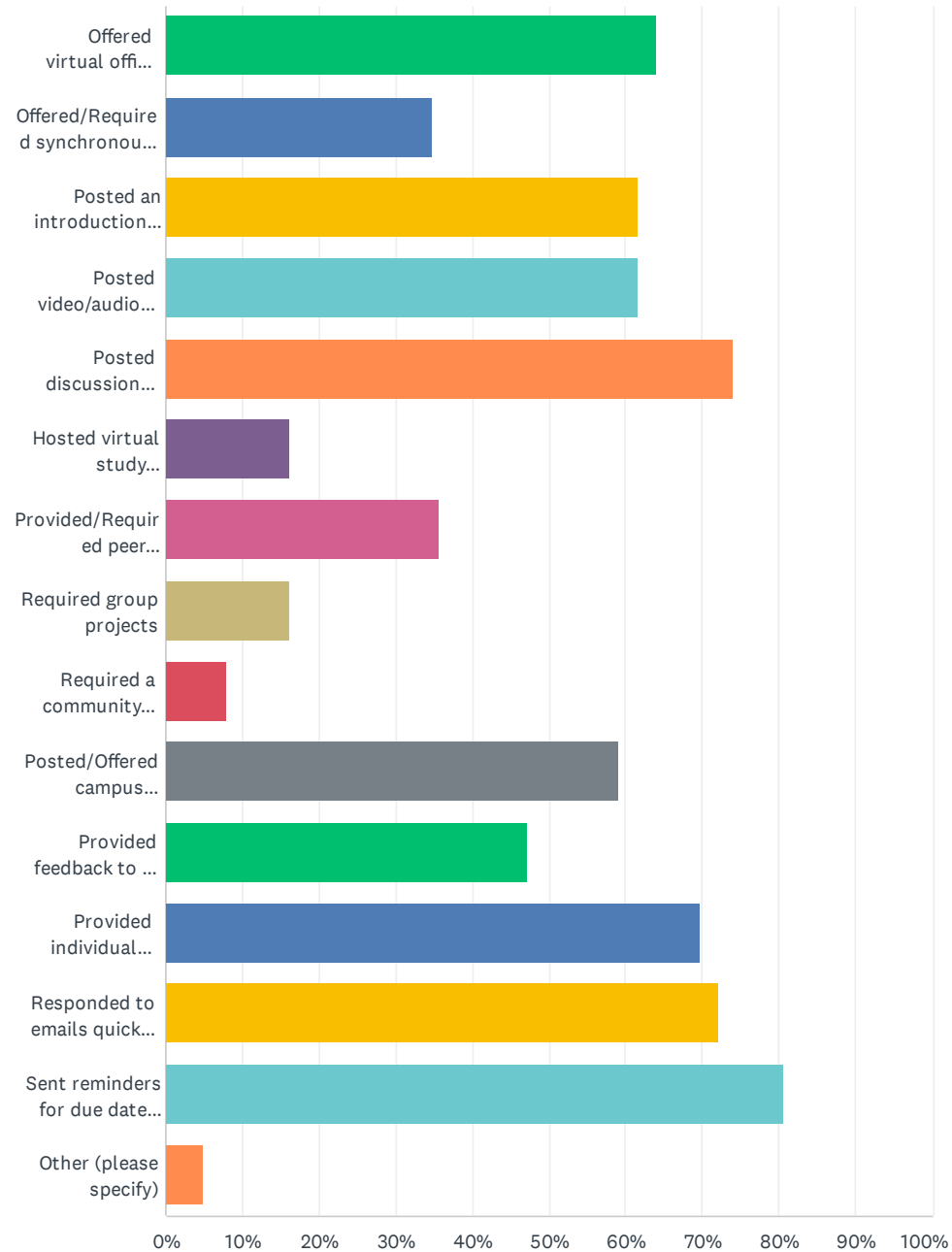
Answered: 309 Skipped: 2



ANSWER CHOICES	RESPONSES	
1 = Very Dissatisfied	6.15%	19
2 = Dissatisfied	6.15%	19
3 = Neither Dissatisfied nor Satisfied	11.33%	35
4 = Satisfied	45.63%	141
5 = Very Satisfied	30.74%	95
<b>TOTAL</b>		<b>309</b>

## 2. Thinking of all your online courses, which of the following have your instructors done to promote learning and engagement? (Select all that apply)

Answered: 308 Skipped: 3

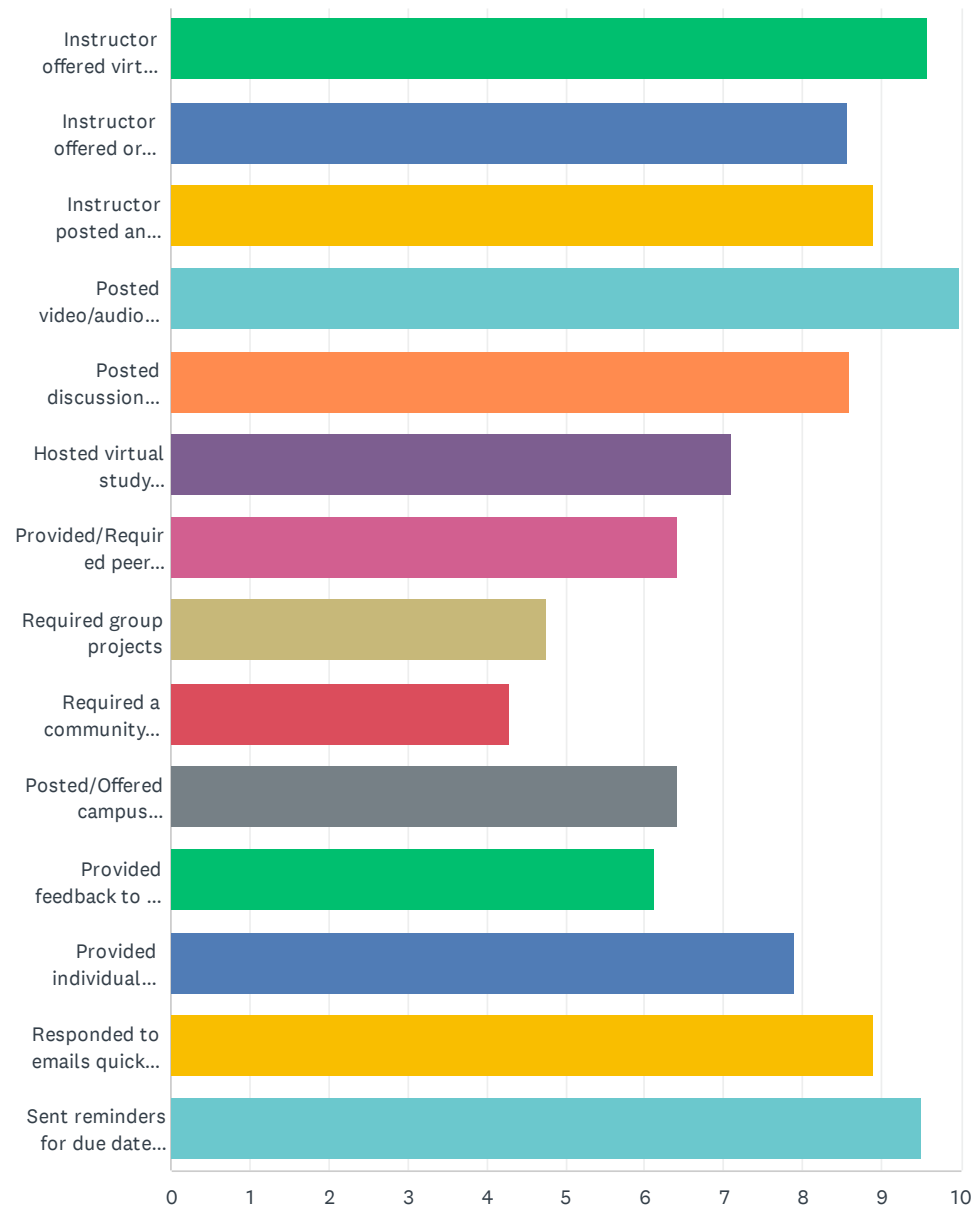


ANSWER CHOICES	RESPONSES	
Offered virtual office hours	63.96%	197
Offered/Required synchronous class meetings via the web	34.74%	107
Posted an introduction video	61.69%	190
Posted video/audio lectures	61.69%	190
Posted discussion forums	74.03%	228
Hosted virtual study groups/sessions	16.23%	50
Provided/Required peer discussions	35.71%	110
Required group projects	16.23%	50
Required a community service project	7.79%	24
Posted/Offered campus resources including tutoring, counseling, etc.	59.09%	182
Provided feedback to the entire class on assignments	47.08%	145
Provided individual feedback on assignments	69.81%	215
Responded to emails quickly (Within 24 hours M-F)	72.08%	222
Sent reminders for due dates, assignments, etc.	80.52%	248
Other (please specify)	4.87%	15
Total Respondents: 308		

3. Please rank the following items with 1 being the most beneficial and 14 being the least beneficial for you in an online course.

1 = Most Beneficial and 14 = Least Beneficial

Answered: 308 Skipped: 3



	1	2	3	4	5	6	7	8	9	10	11	12	13	14	TOTAL	SCORE
Instructor offered virtual office hours	22.44% 57	10.24% 26	9.45% 24	7.48% 19	6.30% 16	7.09% 18	6.30% 16	7.48% 19	5.12% 13	4.33% 11	4.72% 12	1.57% 4	2.36% 6	5.12% 13	254	9.58
Instructor offered or required synchronous class meetings via the web	11.61% 31	11.61% 31	10.49% 28	8.24% 22	7.12% 19	5.24% 14	7.49% 20	4.49% 12	3.75% 10	8.99% 24	5.62% 15	3.37% 9	5.99% 16	5.99% 16	267	8.58
Instructor posted an introduction video	6.83% 17	10.84% 27	11.24% 28	13.25% 33	7.63% 19	10.84% 27	6.43% 16	7.63% 19	4.42% 11	4.82% 12	3.61% 9	6.43% 16	2.41% 6	3.61% 9	249	8.89
Posted video/audio lectures	16.08% 41	12.16% 31	10.20% 26	12.94% 33	10.59% 27	9.80% 25	4.71% 12	6.27% 16	7.84% 20	1.96% 5	1.57% 4	1.18% 3	2.35% 6	2.35% 6	255	9.97
Posted discussion forums	2.76% 7	6.30% 16	7.87% 20	9.06% 23	16.93% 43	11.42% 29	13.39% 34	7.09% 18	6.69% 17	9.06% 23	4.72% 12	2.76% 7	1.18% 3	0.79% 2	254	8.59
Hosted virtual study groups/sessions	1.93% 5	2.32% 6	5.02% 13	6.56% 17	8.88% 23	12.36% 32	10.04% 26	10.42% 27	10.04% 26	5.79% 15	8.11% 21	11.20% 29	5.79% 15	1.54% 4	259	7.11
Provided/Required peer discussions	0.00% 0	1.16% 3	4.63% 12	3.86% 10	4.25% 11	7.34% 19	17.37% 45	11.58% 30	10.04% 26	10.42% 27	10.81% 28	10.81% 28	5.02% 13	2.70% 7	259	6.42
Required group projects	0.78% 2	1.55% 4	1.16% 3	1.94% 5	3.10% 8	2.33% 6	6.20% 16	13.95% 36	8.14% 21	6.98% 18	10.08% 26	11.63% 30	18.99% 49	13.18% 34	258	4.76
Required a community service project	0.74% 2	2.94% 8	0.74% 2	1.47% 4	0.74% 2	5.88% 16	4.04% 11	3.68% 10	15.07% 41	7.72% 21	4.78% 13	11.76% 32	11.76% 32	28.68% 78	272	4.28
Posted/Offered campus resources including tutoring, counseling, etc.	0.78% 2	2.33% 6	1.95% 5	4.67% 12	10.51% 27	7.78% 20	7.39% 19	7.00% 18	10.51% 27	19.46% 50	12.84% 33	4.67% 12	6.23% 16	3.89% 10	257	6.41
Provided feedback to the entire class on assignments	2.68% 7	2.30% 6	3.07% 8	8.05% 21	4.21% 11	6.90% 18	5.36% 14	8.43% 22	5.36% 14	10.73% 28	20.31% 53	8.05% 21	7.66% 20	6.90% 18	261	6.12
Provided individual feedback on assignments	7.75% 20	7.36% 19	13.57% 35	8.53% 22	7.36% 19	5.04% 13	6.59% 17	3.88% 10	3.88% 10	3.88% 10	4.65% 12	16.67% 43	6.20% 16	4.65% 12	258	7.88
Responded to emails quickly (Within 24 hours M-F)	12.84% 33	17.12% 44	11.67% 30	8.56% 22	7.78% 20	4.67% 12	3.89% 10	2.33% 6	2.33% 6	3.11% 8	2.33% 6	4.28% 11	15.56% 40	3.50% 9	257	8.90
Sent reminders for due dates, assignments, etc.	26.50% 75	15.19% 43	8.83% 25	6.71% 19	6.36% 18	2.83% 8	3.18% 9	3.89% 11	3.89% 11	1.77% 5	0.35% 1	1.77% 5	3.53% 10	15.19% 43	283	9.51